

STATEMENT ON IMPARTIALITY

BY THE NATIONAL ACCREDITATION AUTHORITY

For the employees and external experts of the National Accreditation Authority (hereinafter: NAH) it is clear that professionalism, independence and impartiality are fundamental requirements in accordance with the rules of law and applicable standards, primarily Standard MSZ EN ISO/IEC 17011 in the pursuit of accreditation activity. It is also confirmed by the Statement signed by the employees.

Compliance with the requirements of impartiality is guaranteed also by the organisational structure of NAH and by the Impartiality Advisory Body established by NAH, which enforces the principle of balanced representation of a broad circle of interested parties in its operation.

Employees are obliged to report with no delay to their superior and the quality manager of NAH all cases which can be understood as attempts to violate impartiality.

The quality manager reports such cases to the Director General of NAH who jointly with the quality manager will decide on the measures necessary with the involvement of the Impartiality Advisory Body.

In the interest of guarantying non-discrimination, transparency, impartiality in its operation, NAH bears in mind the fulfilment of the following:

- It keeps impartiality and non-discrimination in mind in establishing its processes, and in respect of information and position papers published on its website or at other forums.
- It makes efforts to ensure the objectivity and independence free from financial/economic, business and other obligations of persons involved in the accreditation process.
- In its risk management process in line with the international practice, it pays particular attention to impartiality and non-discrimination.
- NAH events, announced training courses are available to all under the same conditions. At these events, general information applicable to all those concerned are shared and contain no solutions tailor-made to organisations. The purpose of these training courses is to provide uniform information on expectations and requirements to the accredited and other interested parties and people showing interest.
- NAH performs no consultation services activities.
- NAH holds no offsite training courses tailor-made to organisations, persons.
- NAH performs no assessment activities which are performed by organisations, natural persons accredited by NAH.
- The purpose of training courses held for assessors, experts is to improve the assessment processes and their efficiency.

- NAH has no direct organisational or business relation with any of the accredited organisations.

In order to ensure impartial operation and for the presentation thereof, NAH introduced the following measures:

- In respect of accredited organisations that belong to the Ministry of National Economy which is supervising the activity of NAH, and other organisations of government interest, NAH introduces a specific procedure in order to ensure the impartiality of the assessment and the decision-making processes.
- It carries out a supervision of its activity in every case when there is a suspicion concerning impartiality but at least twice a year, presents its results to the Impartiality Advisory Body established by the Director General of NAH and requests their opinion. It published on its website the approved evaluation on impartiality and the opinion made thereon. During the annual review of the quality management system, compliance with impartiality must be evaluated.

Budapest, 29 July 2016

